

ZOLL CMS Marketing Materials Online Fulfillment Center/OFC

Overview & FAQ's

Access:

- URL/Link: <http://zoll.xmp.knepperpress.net/>
 - Note: the ZOLL CMS Marketing Materials website does not have a mobile app, however the website can be used from your browser on your mobile device.
 - Don't forget to add the link to your favorites list

Overview:

- Easy to navigate shopping experience
- Customizable items (business cards/name badges)
- Quick shipping turnaround times
- Order tracking Information
- Order history overview

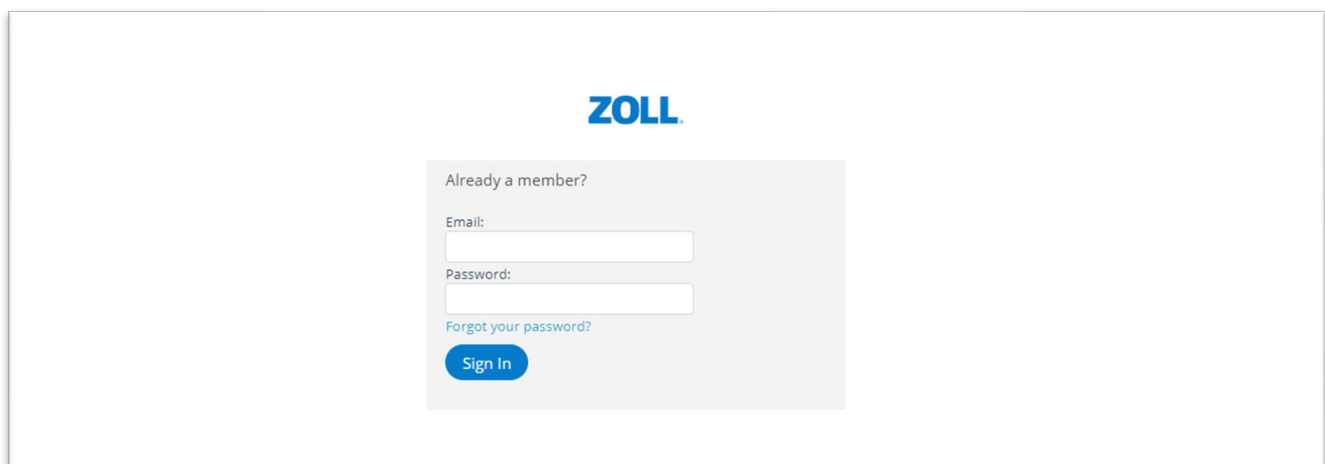
Log in details:

- Username: your '@zoll.com' email address
- Password: you will receive an email from fulfillment@knepperpress.com with an initial password.
 - When you log in for the first time you will be prompted to create a new password.
 - If you forget your password, click the 'forgot your password?' button on the home page and you will be sent an email to reset

Support contacts are:

- For North America KAmsler@zoll.com
- For EMEA OFC-support@zoll.com

Log In Page



ZOLL

Already a member?

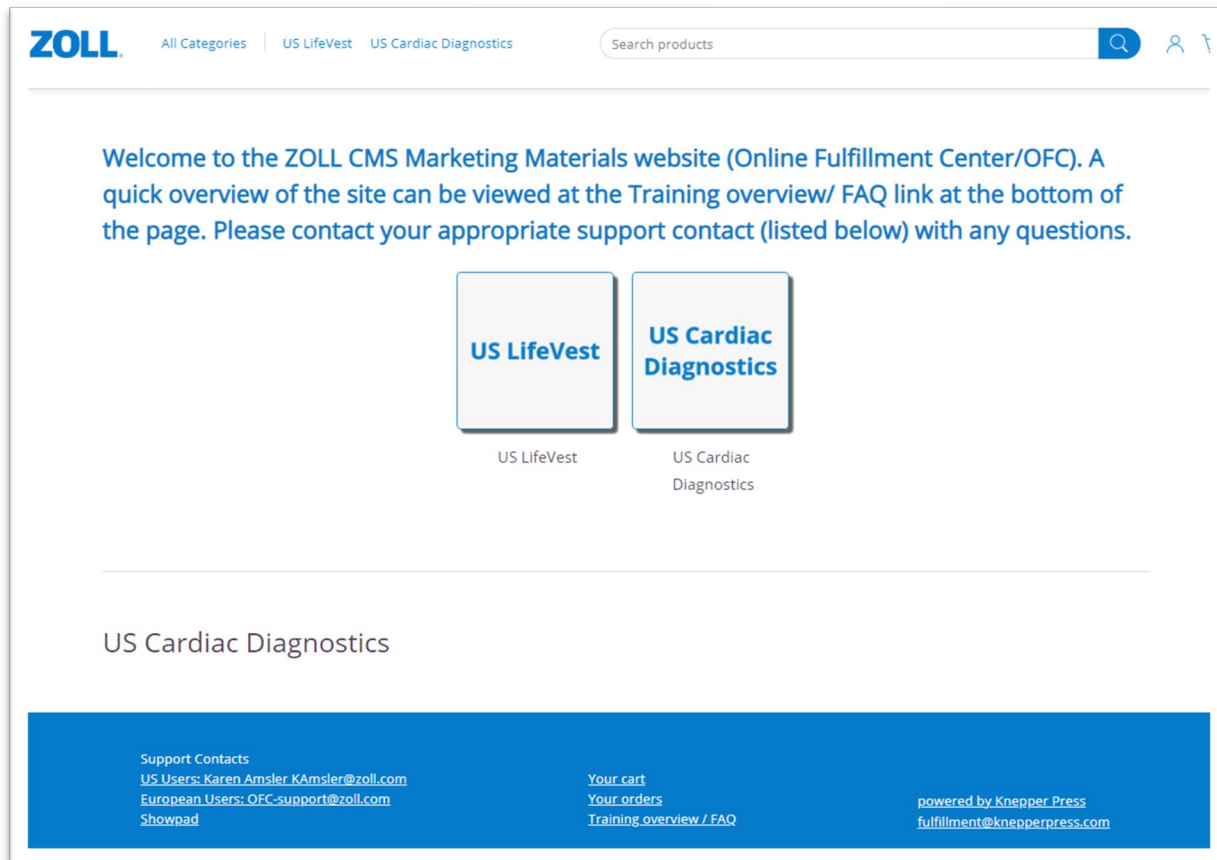
Email:

Password:

[Forgot your password?](#)

[Sign in](#)

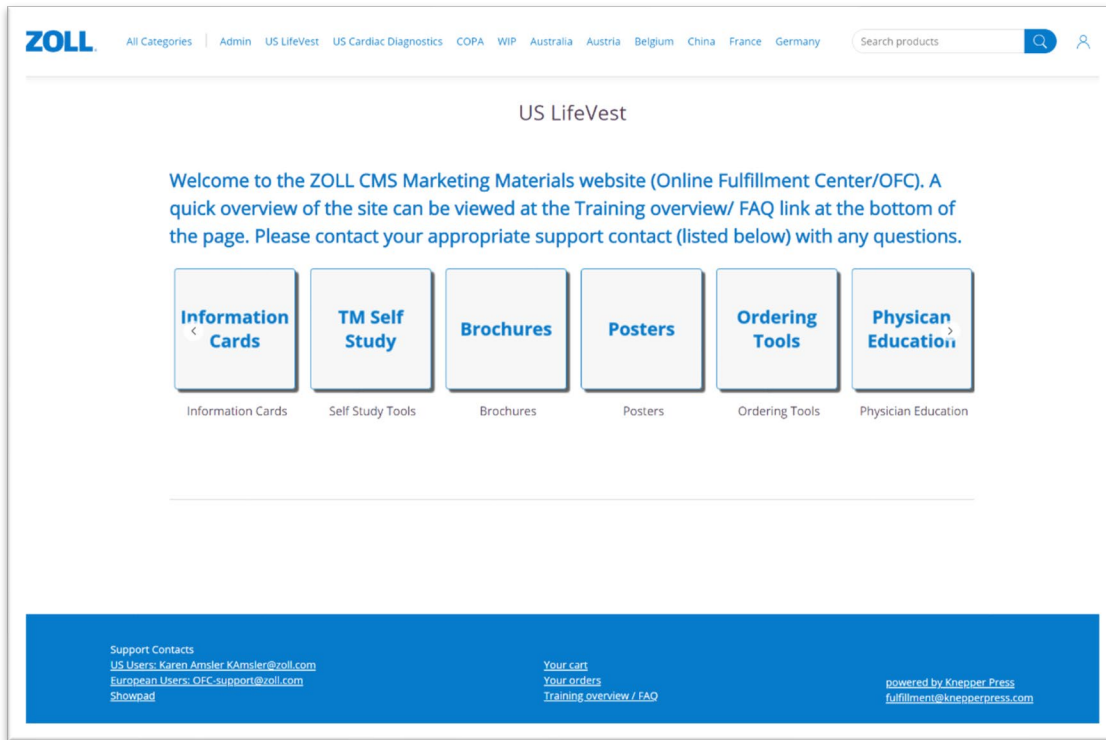
Welcome Page



Note: access to specific catalogs is based on your role and your location.

- Clicking the ZOLL logo at the top left corner from any page will return you to this screen
- A link to this FAQ document can be found at the bottom center of this page
- Your order history can be accessed from the bottom center of this page
- Support contacts are listed at the bottom left corner of the page
 - Please notify these contacts if you need any address updates, if you have specific requirements/requests for your order, and if you have any trouble with this website
 - For North America KAmsler@zoll.com
 - For EMEA OFC-support@zoll.com

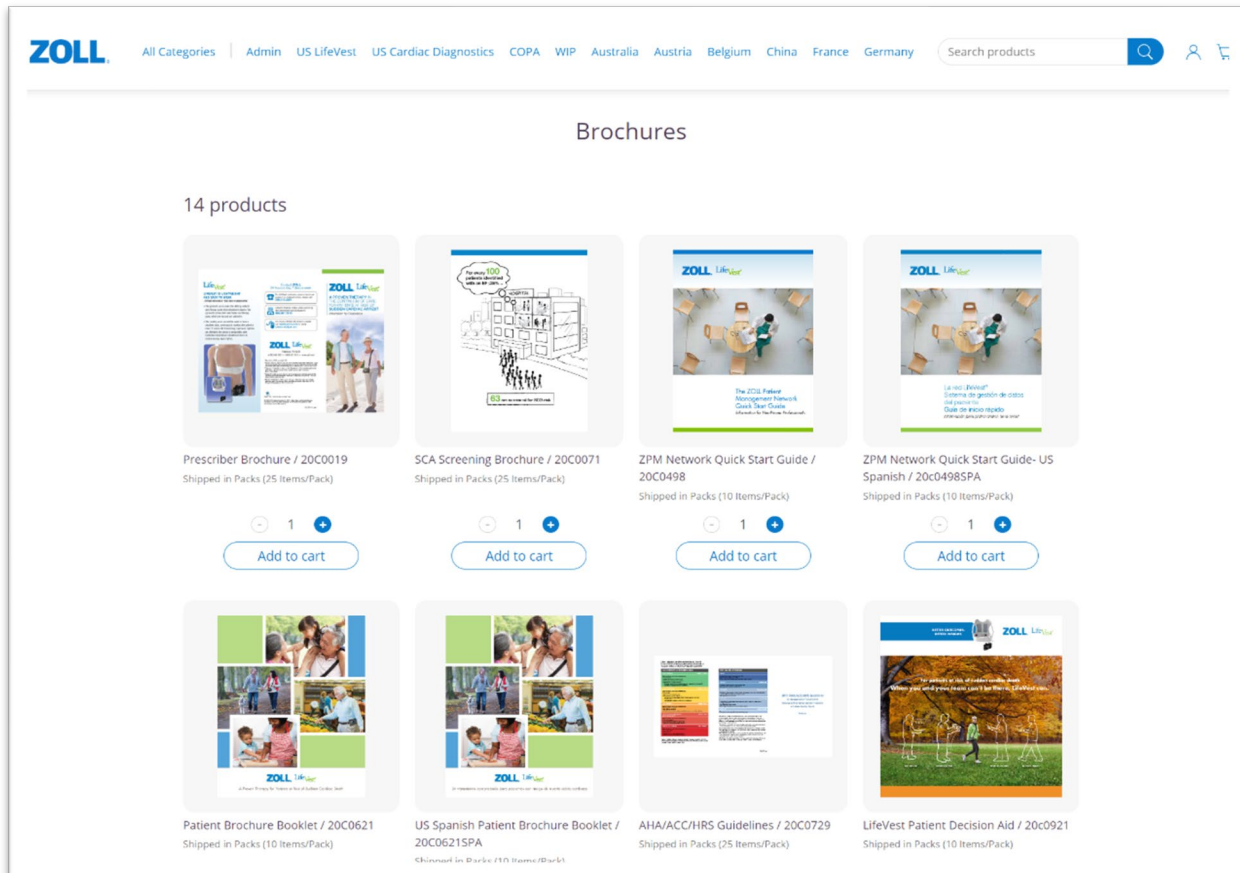
Catalog View



You can select various catalogs across the top navigation bar or from the icons in the center of the welcome page screen

- Many products are available such as brochures, posters, information cards, ordering tools, general business supplies, scrubs, and business cards

Product View



Once you click on a catalog, you will see the screen above showing the various materials for the category you selected

- From this screen you may quickly review and add items to your shopping cart
- If an item ships in packs, the number of items per pack is displayed under the name of the item
- For each item, input your order quantity of items/packs or use the "+" and "-" to adjust the quantity
- Click on the "Add to Cart" button
- If you input a quantity over the maximum limit, a message will notify you
- If you would like to see any items in greater detail, click anywhere on the image of that item

Item Detail View

The screenshot shows the 'Item Detail View' for the 'WEAR Checklist / 20C0074'. The page layout includes a ZOLL logo and navigation links at the top left, a search bar at the top right, and a main content area. On the left, there is a large image of the product box for the 'WEAR Checklist / 20C0074'. The box features the ZOLL and LifeVest logos, the title 'WEAR THE FOUR MOST IMPORTANT THINGS FOR YOU TO KNOW', and a list of four instructions: 1. Wear it all day and all night, 2. Every 24 hours, change the battery, 3. Act quickly for SATCH alerts. Press the Response button, and 4. Read the display for COVID alerts and follow the instructions on the screen. Below the box is a 'Page 1' label. To the right of the box, the product name 'WEAR Checklist / 20C0074' is displayed, followed by a 'Quantity' field set to '1' and a 'Packs (25 Items/Pack)' label. A blue 'Add to cart' button is positioned below the quantity field. At the bottom of the page, there is a blue footer bar containing 'Support Contacts' (US Users: Karen.Amsler@zoll.com, European Users: OEC-support@zoll.com, Showpad), 'Your cart' (Your orders, Training overview / FAQ), and 'powered by Knepper Press' (fulfillment@knepperpress.com).

- On the item detail page shown above you can take a closer look at each item
- By clicking on the image, you can take a closer look at the item to determine if this is what you would like to order
- You can also add items to your cart from this page
- To return to shopping other items, click the ZOLL logo or the catalog name of your choosing at the top left of the page

Custom Business Cards

The screenshot shows the ZOLL website's custom business card creation tool. The interface is divided into two main sections: 'Customize' and 'Finalize'. The 'Customize' section contains a form with the following fields:

- First Name***: US User
- Last Name***: ZOLL
- Title***: VP of Marketing
- Title line 2 (if needed):**
- Direct Phone:** (412) 123-4567
- Cell Phone:** (412) 123-4567

A note at the bottom of the form states: * Indicates a required field.

The 'Finalize' section shows a preview of the business card. The card features the ZOLL LifeVest logo and the following text:

User ZOLL
Coordinator of Patient Administration
Cardiac Management Solutions
412.555.2222 (ext.)
121 Garena Drive
Pittsburgh, PA 15208
800.543.3267 (24 hour support)
866.567.7615 (toll)
pam@zoll.com
zoll.com

Below the preview, it says 'Page 1' and includes a 'Refresh Preview' button.

- You can order custom items, such as business cards and name badges
 - To do so, select the business cards category from the welcome page
 - Name badges can be found in the scrubs category
 - Select the appropriate business card item, once you do so you will see the page above
 - Several fields including your name and title will be prepopulated
 - You may edit some but not all these fields, if you need to edit fields such as title, please contact kamsler@zoll.com
 - When all your information has been entered, click 'Next' at the bottom right
 - You can also click 'Refresh Preview' to get a quick live look at the card
 - On the next page, select if you will need 250 ,500 or 1,000 cards in your order
 - Click the 'Proof' button to open a full-size PDF proof of your card
 - A proof must be reviewed and the 'proof is approved' box must be checked before you can add business cards to your shopping cart

Shopping Cart Navigation

ZOLL® All Categories | US LifeVest

Search products

Brochures

14 products

Prescriber Brochure / 20C0019
Shipped in Packs (25 Items/Pack)

1

Add to cart

SCA Screening Brochure / 20C0071
Shipped in Packs (25 Items/Pack)

1

Add to cart

ZPM Network Quick Start Guide / 20C0498
Shipped in Packs (10 Items/Pack)

1

Add to cart

ZPM Network Quick Start Guide- US Spanish / 20c0498SPA
Shipped in Packs (10 Items/Pack)

1









Add to cart

- At any time, you can click the cart icon in the top right corner of any page
 - This will take you to a screen to view the contents of your shopping cart
 - From here you can review your items, return to shopping, or complete your order

Shopping Cart

Shopping Cart

☒ Select all




	Name	Units	
<input checked="" type="checkbox"/>  	Reorder Pad (SSR/TA Only)/90H0003RF Edit	Total: 1 Pack (1 Pack = 5 Items)	×
<input checked="" type="checkbox"/>  	Prescriber Brochure - Australia/20C0019AUS Edit	Total: 1 Pack (1 Pack = 25 Items)	×
<input checked="" type="checkbox"/>  	Prescriber Brochure/20C0019 Edit	Total: 2 Packs (1 Pack = 25 Items)	×
<input checked="" type="checkbox"/>  	ZPM Network Quick Start Guide- US Spanish/20c0498SPA Edit	Total: 3 Packs (1 Pack = 10 Items)	×

All US orders ship from Pittsburgh, PA by UPS Ground (1-5 business days). All European orders ship from Germany by UPS Ground or GO!

[Continue Shopping](#)
[Checkout](#)

- From this page you can review your items and make any adjustments
 - You can remove items from the cart by clicking the appropriate 'x' button at the right side
 - You can return to any item to make changes by clicking on the 'edit' button
- When you are satisfied with the items in your shopping cart click on the "Checkout" button.

Checkout

ZOLL All Categories | US LifeVest   

Checkout - Order Summary

Address Details Payment & Submission

All costs covered by ZOLL Marketing

Shipping

Select Shipping Address

Zoll User

▼

Selected address

Zoll User

123 Main St

Pittsburgh, Pennsylvania 15222

United States

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Next >




- From this screen, please review your shipping address, which will be automatically populated and click the "Next" button.
 - If you need to change your address, contact the support contact for your location
 - North America KAmsler@zoll.com
 - For Europe OFC-support@zoll.com
- If you have no change to the shown address, click the 'Next' button
- All costs for marketing materials and order from this website are covered by ZOLL CMS Marketing
- You are not responsible for any costs in relation to orders placed on this website

Order Summary

ZOLL

All Categories | US LifeVest


Search products



Checkout - Order Summary

Address Details > Payment & Submission

Ordered Items

	Name	Units
	SCA Screening Brochure/20C0071	Total: 2 Packs (1 Pack = 25 Items)

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Checkout

- Give your order a final review and then click on the "Checkout" button.

Order Confirmation

Order Summary

Your order has been received successfully.

Order number: **820851**

All US orders ship from Pittsburgh, PA by UPS Ground (1-5 business days).

All European orders ship from Germany by UPS Ground or GO!

Print Order Details

Continue Shopping

- When you see the order confirmation page shown above, your order has been successfully completed
 - Here you can find your order number
- By clicking 'Print Order Details' you can review a receipt for your order
 - This same receipt/ order confirmation will be automatically emailed to you as well

Order History

Order History

Order ID: View: All orders

Orders List

Order#	Order Date	Total Amount	Status
820851	7/20/2022	\$0.00 USD	In Progress Show receipt
744751	7/12/2022	\$0.00 USD	In Progress Show receipt
134751	6/27/2022	\$0.00 USD	In Progress Show receipt
524751	6/27/2022	\$0.00 USD	In Progress Show receipt
614751	6/27/2022	\$0.00 USD	In Progress Show receipt
680751	6/27/2022	\$0.00 USD	In Progress Show receipt
160751	6/22/2022	\$0.00 USD	In Progress Show receipt
156651	6/22/2022	\$0.00 USD	In Progress Show receipt
865651	6/19/2022	\$0.00 USD	In Progress Show receipt
855651	6/19/2022	\$0.00 USD	In Progress Show receipt

1 2 3 4 5

Support Contacts
 US Users: Karen.Amsler@zoll.com
 European Users: OFC-support@zoll.com
[Showpad](#)

Your cart
[Your orders](#)
[Training overview / FAQ](#)

powered by Knepper Press
fulfillment@knepperpress.com

- At any time, order history is available by either of two paths
 - By clicking the person icon in the top right corner, then 'My Orders' in the drop-down list or
 - By clicking 'Your Orders' in the bottom center of the page
- More detail for each order, including shipping status and tracking number are available by clicking on the order number

Detailed Order History



Order Details

Order#: 820851 [Show receipt](#)

All US orders ship from Pittsburgh, PA by UPS Ground (1-5 business days). All European orders ship from Germany by UPS Ground or GO!

Payment details: Invoice

Purchase details

Product			Units
	Reorder Pad (SSR/TA Only)/90H0003RF	Reorder	Total: 1 Pack (1 Pack = 5 Items)
	Prescriber Brochure - Australia/20C0019AUS	Reorder	Total: 1 Pack (1 Pack = 25 Items)
	Prescriber Brochure/20C0019	Reorder	Total: 2 Packs (1 Pack = 25 Items)
	ZPM Network Quick Start Guide- US Spanish/20c0498SPA	Reorder	Total: 3 Packs (1 Pack = 10 Items)

Delivery details

	Address	ID	Product Name	No. of Units	Status	Tracking
Delivery 1	ZOLL User	19154	Reorder Pad (SSR/TA Only)	1 Pack	Pending	Standard
		19155	Prescriber Brochure - Australia	1 Pack	Pending	
		19217	Prescriber Brochure	2 Packs	Pending	
		19218	ZPM Network Quick Start Guide- US Spanish	3 Packs	Pending	

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- For each order you can review a full detailed history including items orders, quantity of each, order number, order status, and tracking details



Fulfillment Locations:

- US orders ship from Knepper Press Located in Clinton, PA, USA



- EMEA orders ship from CRS medical GmbH in Asslar, Germany

